

LogTag Memory Restore Tool

The LogTag Memory restore tool is designed to restore corrupted memory locations in cradled LogTags.

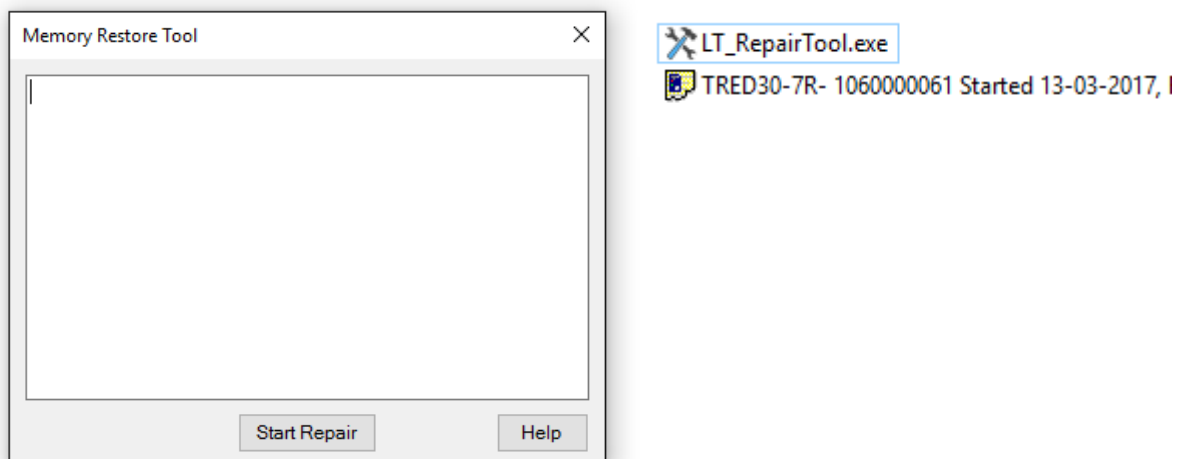
Corruptions can occur in TRID30-7R & TRED30-7R replaceable battery LogTags by either not following the battery change procedures during battery change, or by allowing the LogTag to run its battery flat while recording. There are other instances where a LogTag's memory can become corrupted.

The LogTag Memory restore tool uses a previously downloaded and uncorrupted LTD file from the LogTag to restore the corrupted locations. It verifies the file against the LogTag by matching either the Calibration tables in the file and in the LogTag, or the serial number. If the serial number is corrupted in the LogTag's memory, the user will need to confirm the serial number read from the LTD file.

The Logtag Memory Restore Tool requires .Net 4 or higher to be installed on the PC (included with Windows 8, 8.1 and 10, and provided via updates to Windows 7)

Instructions

1. Copy the LogTag Memory restore tool into a separate folder
2. Copy the intact data file from the LogTag into the same folder
3. Connect a USB or HID cradle to the PC
4. Cradle the LogTag to be repaired
5. Start the LogTag Memory restore tool. Ensure that no other LogTag software is currently running.



Clicking on "Start Repair" will scan for LTD files in the same folder which do not have the corruption. Once intact files have been found the attached interfaces will be scanned for a LogTag. If a LogTag is detected, the software will attempt to match the files to the LogTag. If a match has been found, the user will be prompted to verify the file serial number against the LogTag's label serial number. Once the user has confirmed that the serial number shown is correct and matches the LogTag's serial number label, the LogTag will be repaired using the memory found in the file.

